Release Date: June 2, 2022 Release Number: 22-144

# **DEMDACO** Recalls Microwavable Bowl Holders Due to Fire Hazard

## **Recall Summary**

Name of Product: Microwavable bowl holders

**Hazard:** The bowl holder's fabric can char after being microwaved for the suggested three minutes, posing a fire hazard.

Remedy: Refund

Consumers should immediately stop using the microwavable bowl holders and contact Demdaco for a full refund. Consumers can return the bowl holder to the place where it was purchased or request free return shipping by contacting Demdaco directly.

## **Consumer Contact:**

Demdaco toll-free at 888-336-3226 from 8 a.m. to 5 p.m. CT Monday through Friday, email <u>customercare@demdaco.com</u> or online at <u>www.demdaco.com/recall-information</u> or <u>www.demdaco.com</u> and click on "Recall Information" at the bottom of the page for more information.

## **Recall Details**

Units: About 56,200 (In addition, 369 were sold in Canada)

## **Description:**

This recall involves Demdaco brand microwavable bowl holders made of cotton and linen fabric. They measure 6.5 inches square for the small bowl holder, 8 inches square for the large bowl holder and were sold in 27 designs. DEMDACO is printed on the tag sewn into the side of the microwavable bowl holder.

**Incidents/Injuries:** The firm has received three reports of incidents of charring from the bowl holders catching fire. No injuries have been reported.

**Sold At:** Gift shops, hardware stores, florists, drug stores and pharmacies nationwide and online at Demdaco.com, Target.com, Amazon.com and Zulily.com from June 2020 through March 2022 for about \$23.

Importer: Demdaco, of Leawood, Kansas

Manufactured in: India

**Note:** 

Health Canada's press release is available at: <a href="https://recalls-rappels.canada.ca/en/alert-recall/demdaco-microwavable-bowl-holders-recalled-due-fire-hazard">https://recalls-rappels.canada.ca/en/alert-recall/demdaco-microwavable-bowl-holders-recalled-due-fire-hazard</a>

## **Photos**



Recalled DEMDACO microwavable bowl holder



Recalled DEMDACO microwavable bowl holder



#### Recalled DEMDACO microwavable bowl holder



This recall was conducted voluntarily by the company under CPSC's Fast Track Recall process. Fast Track recalls are initiated by firms who commit to work with CPSC to quickly announce the recall and remedy to protect consumers.

## About the U.S. CPSC

The U.S. Consumer Product Safety Commission (CPSC) is charged with protecting the public from unreasonable risk of injury or death associated with the use of thousands of types of consumer products. Deaths, injuries, and property damage from consumer product-related incidents cost the nation more than \$1 trillion annually. CPSC's work to ensure the safety of consumer products has contributed to a decline in the rate of injuries associated with consumer products over the past 50 years.

Federal law prohibits any person from selling products subject to a Commission ordered recall or a voluntary recall undertaken in consultation with the CPSC.

## For lifesaving information:

- Visit CPSC.gov.
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- Follow us on Facebook, Instagram @USCPSC and Twitter @USCPSC.
- Report a dangerous product or a product-related injury on www.SaferProducts.gov.
- Call CPSC's Hotline at 800-638-2772 (TTY 301-595-7054).
- Contact a media specialist.